

# Key Points about your Holiday



All residential prices include tuition and full board accommodation, except where stated. All non-residential prices include tuition, lunch, drinks throughout the day and an evening meal on the first and last night. All UK prices exclude art materials; paints, paper, brushes or any other accessories you require except where stated. All holidays in Europe also include airport transfers, transport whilst on location and use of all art materials but exclude flights and travel insurance.

All residential holidays require £175 deposit for the UK and £350 for Europe. All non-residential courses require £100 deposit. Please complete the booking form on Page 35 of this brochure when paying your deposit. **The balance is due 90 days before the start of the holiday.** If booking within the 90 day period the full balance is due when making the initial booking.

Holidays will have 6-12 guests but the maximum is 15, except where stated. All abilities welcome on most holidays unless indicated otherwise in the holiday details. Please call for more information.

Each day the course will start at 9.30am, lunch will be between 1-2pm, depending on the tutor and course, and the course will finish at 4.30pm (unless otherwise agreed/stated). There will be a break in the morning and afternoon for refreshments, if location permits. Evening meals throughout the holiday will normally be between 7-7.30pm depending on hotel. (Breakfast times will vary.)

**Extra Nights Bookings** - All UK holidays begin with an introduction at 6pm on the arrival date and finish at 4pm on the departure date. If you wish to extend your stay to do more painting, to go sight-seeing or simply break up your journey, then on most holidays extra nights can be booked. These extra nights must be booked directly through Alpha Painting Holidays and not the hotel.

**Art Materials Required** - Unless otherwise stated it is expected that you will bring your own art materials on holidays in the UK. A separate list is supplied when the final balance confirmation is sent with each course as each course is different. It may be possible that we can supply you with paints/paper on the course at an extra cost should you run out but we cannot make any guarantee of this and sometimes tutors have materials to sell but this depends on the course. Please check when booking. Art materials are included on all holidays in Europe, except brushes.

Many people have their own easels, boards and foldable chairs and we advise that you bring these on UK holidays, if you have them but if you do not or you are travelling by train/coach/plane we can supply lightweight easels/folding chairs and boards for you, in which case please indicate this on the booking form.

**Short Breaks** - If you want to try a course but are unsure about coming for all 4 or 5 days then why not come for just 2 or 3 days. If spaces are available we can provide for short break options within some 4-5 day courses. This is subject to the course being run and numbers for short breaks are limited and are only available on the UK holidays. It is advised that beginners come at the beginning of the course and not the end.

**Non-Residential Courses** - Where space permits most of the holidays can be attended by local people on a non-residential basis. The non-residential price includes an evening meal on the first and last night and additional evening meals can be provided at an extra charge. Non-residential guests will join the group at the hotel for the course introduction at 6pm on the first evening which will be followed by dinner between 7-7.30pm and need to be at the hotel by 9:30 am each morning, unless otherwise agreed.

**Activities for non-painting partners** - We can organise activities for your non-painting partner including photography, walking, golfing, bowls and fly-fishing (Please call or see our web site for details). All this means partners can enjoy a holiday together whilst enabling them to pursue their separate hobbies. We can also cater for a range of other hobbies.

## Holiday Details - UK

**Arrival Date** - Guests may arrive at the hotel from 2pm on the arrival date (which is the day before the course start date). There is a course introduction at 6pm where you will be greeted by a representative from Alpha Painting Holidays and/or the course tutor. We will run through the itinerary of your holiday and make any changes considered necessary depending on individual needs and weather prospects. Dinner will be served between 7pm and 7.30pm depending on the hotel and the course. If you anticipate being later than 7pm please advise us and we will make any arrangements we can to cater for you.

**Departure Date** - The course will finish around 4pm on the final day. At this point everyone will depart.

You can arrange to stay extra nights either before or after the course. The prices for extra nights are all on a DBB basis. These can be booked with your initial booking or afterwards but please contact us by email or phone to check availability. Please note, all bookings for extra nights must be made through us.

## Holiday Details - Europe

**Arrival Date** - Airport Transfer will be available from the airport specified in the transport details on the arrival date at set times throughout the day. There are flights from various UK airports to each holiday destination. We can also arrange pickup from nearby train stations too. **Please do not book your flights until advised to do so. Also, please call for details/advice and pick-up times before booking your flight or train ticket.**

There will be a course introduction in the afternoon/evening once all guests have arrived and the evening meal will normally be at approximately 7.30pm each evening.

**Painting Course** - There will be 5 days tuition plus one day off, where you are free to relax or come on an excursion, if available, which is optional and is included in the price. You are free to paint of course on the day off, if you wish, but there will be no tuition. On the day off, lunch will be available at the hotel, as a packed lunch or on any excursions that are organised by us.

**Departure Date** - On the departure date all guests will be taken to the airport specified in the transport details at set times to suit the relevant flights.

### What's included?

Prices are inclusive of airport transfers, transport whilst out painting, 7 nights accommodation, continental breakfast, lunches, soft drinks, 3 course evening meals and wine with evening meals. Prices also include 5 days tuition and use of chairs, easels, boards and other similar accessories and all necessary art materials but you need to bring your own brushes and sketchbook as these are personal to each painter.

Prices exclude flights and travel insurance which can be arranged independently by yourselves or we can arrange this for you. Flights and insurance can be purchased separately through our agent, Miles Morgan Travel on 01749 671660. We strongly recommend you take out full travel insurance, which can also be purchased from our insurers at 1Stop Insurance on 0208 7732222 . Please call for advice.

If a non-painting partner requires car hire we can arrange this for you.

### Key to Prices for each course

The key to prices at the bottom of each course is as follows :-

Sgl Rm = Single Room,

Sgl Occ = Single Occupancy, (one person occupying a double or twin)

Dbl Occ = Double Occupancy, (price per person where room is shared with a partner or friend)

NPP = Non-painting partner, (where painter pays double occupancy price)

Non-Res = Non-residential, (for local people who do not require accommodation)

# Important Information

## Deposits & Course Cancellations

All deposits are non-refundable unless a course is cancelled by Alpha Painting Holidays, in which case we will refund all monies paid for the course. Alpha Painting Holidays will endeavour not to cancel a course unless absolutely necessary or events occur beyond our control but we do reserve the right to do so. If a course is cancelled, we can transfer you to another similar course or refund your deposit, as you prefer. If a tutor is unable to tutor a course due to unforeseen circumstances including, but not limited to, illness or accident we reserve the right to use another tutor who can tutor the chosen subject and medium. This applies to all holidays, courses and workshops.

If you are unable to come on the course once you have paid the full amount, we are unable to refund any money paid. It may be possible to transfer you to another course, if space permits but this cannot be guaranteed and there will be a small charge for this. If you are unable to come on the course, please advise us as soon as possible in writing or by email, in order that we can try to fill your place(s), otherwise the full amount will be due, if within the 90 day period.

## Bookings, Deposits & Final Payments

By sending a deposit or by completing and signing a booking form you are agreeing to all the terms and conditions in our brochure and on any correspondence sent by Alpha Painting Holidays.

Guests must book all accommodation direct with Alpha Painting Holidays throughout the duration of the course inclusive of any continuous stay before or after the course and not with the hotel or their agents including but not limited to on-line booking agencies. The full residential rate for the course and any extra nights will apply.

Any enquiries or bookings made direct to the hotel in this respect can be discussed between Alpha Painting Holidays and the hotel and any booking will then be re-directed through Alpha Painting Holidays at our normal rates.

If your final balance payment is overdue you could lose your deposit and your place on the holiday.

## Liability

To the best of our knowledge all the tutors and hotels have public liability insurance. We also have our own public liability insurance. In the event of a holiday being cut short or cancelled for whatever reason, our liability is limited to no more than the total paid for the holiday, except in the instance of injury or death, which is in accordance with the laws governing Public Liability in which case any monies due to you would be covered under the public liability insurance of Alpha Painting Holidays, the tutor or the hotel according to liability and would be at the discretion of the insurance company. It is the responsibility of each guest to arrange their own travel insurance and we strongly recommend that you take this out.

All our terms and conditions are subject to and governed by English Law.

**Financial Failure Insurance (FFI) Policy** - Alpha Painting Holidays are a company committed to customer satisfaction and consumer financial protection. Therefore, all monies taken as deposits or final balance payments are kept in a separate client account until the holiday is taken.

In addition to that we have a Financial Failure Insurance (FFI) policy that protects you in the unlikely event of the insolvency of Alpha Painting Holidays. Therefore, in the event of the cancellation or curtailment of your holiday, as a result of the insolvency of Alpha Painting Holidays all guests booking with Alpha Painting Holidays are fully insured for the initial deposit and subsequently the balance of monies paid as detailed in your booking confirmation. This is in accordance with "The Package Travel, Package Tours Regulations 1992".

The policy will also include repatriation, if required, arising from the cancellation or curtailment of your travel arrangements due to the insolvency of Alpha Painting Holidays. The policy is limited to those travel arrangements that have been provided by Alpha Painting Holidays, which is currently only airport transfers and accommodation on foreign holidays and accommodation only on UK holidays.

Details of the insurer will be on your booking confirmation form.

Policy exclusions: This policy will not cover any monies paid back to you by your Travel Insurance or any losses which are recoverable under another insurance or bond and excludes any costs incurred on flights.